REPING FAMILIES RENE BER



www.murdochfuneralhome.com

We understand life is very important and we are here to help honor a life lived...from grandparents to infants. We can help arrange everything from photo tributes, special music, balloon releases, military honors, serving favorite foods to having "one last toast" to Grandpa. We will listen carefully and help make a farewell that is memorable and fitting for your family. Never forget the funeral is for the living and helping them adjust to life without someone.

A FITTING TRIBUTE

Photographs

Sharing special photographs can help family and friends recall all the wonderful times they spent together with their loved one. Allow us to make a personalized DVD tribute from your specially selected photographs.

> Consider sharing photo's that tell of your loved one's hobbies and special interests. Or create a memory board of good times spent with family and friends.

Greft

<u>Music</u>

From bagpipes, to piano music, from a granddaughter playing her guitar, to recorded music by a favorite pop artist, music can provide great comfort and meaning to most services or gatherings.

> Consider collecting some of your loved one's favorite CDs or playlists to use in the background at a gathering.



Military Rites

Military rites provide a dignified and fitting tribute for those who served in our armed forces. Military rites are offered for all honorably discharged veterans.

Allow our staff to coordinate all the details for you.

X

Balloon Release

A balloon release can be a memorable final farewell and allow participation from your family & friends.

Place of Worship

Many families appreciate the comfort of their church or place of worship for a ceremony or funeral service. We work with all denominations and are here to help coordinate the details. All traditions of your church are respected.

Of course, our facilities are an appropriate choice as well.

One Last Toast

Consider having one last toast in memory of your loved one....a toast that everyone will remember.

Special Sweet Treats

Everyone loved Grandma's Chocolate Chip Cookies. Our caterer can use Grandma's recipe and we will serve them to everyone attending.

Candle Lighting Ceremony

A Murdoch Candle Lighting Ceremony is the perfect way to involve family members and reflect on your loved one and their endearing qualities.

"I want a party, not a funeral."

We have this request frequently and we are the best at helping you organize that party. We can take care of all the details. Our location, food and drinks will help get the memory sharing to begin.

CERTIFIED CELEBRANT

Our Certified Celebrant is a trained LIFE TRIBUTE professional. The Celebrant will work with you to learn about your loved one and turn favorite stories, memories and interests of the loved one into a beautiful and personalized celebration of life.

A Certified Celebrant is a person who has been trained and certified through InSight Life Tribute Specialists to meet the needs of families during their time of loss. A Funeral Celebrant serves by providing a funeral service, memorial service or tribute that is personalized and individualized to reflect the personality and lifestyle of the deceased after consultation with the family and loved ones and coordination with the funeral home.

Thumbies Keepsakes

A keepsake that tells a story. The simple touch of a Thumbie evokes warm memories of the people we love. The uniqueness of each individual's fingerprints means that each Thumbies Keepsake is a custom creation that will be treasured forever.



Cremation Art Glass

A unique method is used to combine cremated remains with the art of glass making to create a stunning hand made solid glass work of art that is as unique as the loved one it memorializes. Each pieces of art contains a small amount of your loved one's cremated remains.

Friends

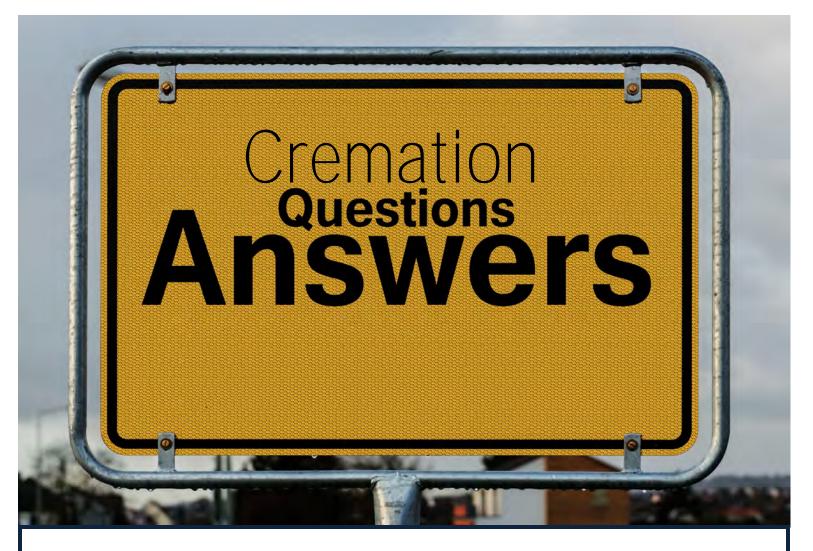
Do you want to have one funeral or 100?

Friends and family want an opportunity to show you they care and to remember your loved one. Planning a gathering or funeral will allow you to control when and how this happens. When opting to not have a gathering or funeral, people will no doubt stop you at the grocery store, at work, at school and at times when you aren't prepared for it.

What will this cost?

Our professional staff will show you all the costs. We've heard many times people thought we would be more expensive than other providers in the area. We are confident we provide the best value for the money you spend and we will help you create a very personalized service to honor your loved one.





All local funeral homes offer cremation services, but did you know most don't even have a crematory. If you are considering cremation make sure you ask the following questions:

- 1) Where is your crematory located?
- 2) Who owns the crematory?
- 3) Who operates the crematory?
- 4) When can I see the crematory?

The Murdoch Crematory is owned by our funeral home and is located at our Marion, Iowa, location. Only our State of Iowa Licensed Funeral Directors operate it. We invite families to inspect our crematory at their convenience.

If you are looking for a cremation provider, make sure you find one that doesn't contract this to another funeral home provider that you may not know or trust or use a warehouse-type provider that is run by non-licensed operators. We feel this important process should be handled personally from start to finish by the funeral home you choose.

CREMATION ASSURANCE

For families selecting cremation this is our promise to you.

1: OUR CREMATORY

Murdoch Funeral Homes & Cremation Service owns and operates our own crematory. When you call on us, **your loved one does not leave our care.** We do not use a crematory in a warehouse/industrial building, nor do we use a crematory owned by someone else. Our crematory is located at our funeral home in Marion and is open for your inspection.

Why is this important?

ONLY the Murdoch Licensed Funeral Directors operate our crematory. Your loved one's care is very important to you and us, therefore we do not want to leave their cremation up to a third party operator who may not have been trained in the respectful, compassionate, reverent care as licensed funeral directors have. By operating our own crematory we can ensure the highest quality of care will be given to your loved one.

2: PERSONAL IDENTIFICATION

Murdoch Funeral Homes & Cremation Service wants to ensure your loved one's personal identification. As soon as your loved one enters our care, a personal identification band is placed on your loved one.

3: FAMILY IDENTIFICATION

Prior to any cremation at our crematory our funeral directors will bathe and dress your loved one in clothing provided by the family or in a gown we provide. We will then ask a family member to positively identify your loved one.

4: TRACKING

Upon arrival your loved one is logged into our cremation record system and is assigned a cremation Identification Tag. This Identification Tag is a numerically stamped metal disc and is in addition to the personal identification band placed on your loved one when they initially entered our care. This metal disc accompanies your loved throughout the cremation process. The Identification Tag is ultimately placed into the urn and is an enclosed permanent means of identification.

Murdoch Funeral Homes & Cremation Service wants to ensure each family receives the cremains of their loved one and carefully monitors and tracks each cremation.

5: RECORD KEEPING

Our funeral home utilizes a detailed record keeping system. Our cremation log book records the name of the individual, date & time of cremation, Cremation ID tag number, the licensed funeral director that is operating the crematory, as well as any other important information regarding the cremation.

Prior to ANY cremation at our crematory, the funeral director and at least one other staff member carefully checks the identification of each individual being cremated & all cremation documents.

Following the cremation process, the time of completion is recorded in the log book.

The State of Iowa Laws regarding cremation are strictly followed at our crematory and funeral home.

6: FOLLOWING CREMATION

Following the cremation procedure your loved one's cremains are carefully placed in the urn, keepsakes and/or jewelry keepsake pieces that were selected.

7: RECEIVING CREMATED REMAINS

Our funeral directors will notify the family and arrange a time for the receiving of the cremains. At this time we will provide an appropriate setting to receive the cremains and you may spend some quiet time in reflection.

If requested, our staff can personally deliver the cremains to your local home.

8: REMEMBERING......

We will assist your family in planning a funeral, visitation, gathering or memorial service either before or after the cremation. This event will celebrate the life of your loved one and be a special tribute to a life lived and reflect how they touched the lives of those around them.

Funerals, visitations, gatherings or memorial services can be religious, contemporary, casual, formal or a combination of what you and your loved one would like. Our staff of professional funeral directors is here to assist in any way possible.

HELP WITH THE DETAILS

Do you really need a funeral director at a memorial service?

We get asked by families if they really need to have a funeral director and our staff help with a memorial service or gathering. Let us explain what we do.

- We can provide a facility so you don't have to worry about cleaning your own space or renting a facility.
- Prior to and during the service we coordinate with all people that are involved such as clergy, musicians, cemeteries, caterers and military groups.
- Our staff will gather memorial items, photographs, etc. and display them properly.
- If a Murdoch Life Tribute DVD is being used for the gathering we will make sure the proper equipment is ready prior to guests arrival.
- We will receive, unwrap and arrange floral tributes.
- We will provide equipment such as flowers stands, register stands, tissues and memorial cards.
- Our staff will coordinate parking of cars and reserve appropriate space for the family.
- We will organize the flow of the service or gathering so all guests are greeted and given the opportunity to sign the guest register.
- We manage the food and beverages.
- We will usher your guests so to their seats.
- If your loved one was a veteran we will make sure the United

State Flag is properly displayed.

- We will have staff ready to guide your guests to places such as drinking fountains, restrooms, coatrooms, family gathering space, etc.
- Our staff helps ensure the timing of the event.
- We will assist those with special needs to ensure proper seating etc.
- We will facilitate the dismissal when appropriate.
- Following the service we will tidy up the space and organize items that will need to be taken home or delivered.
- We will deliver floral tributes locally following the service.
- We will handle emergencies and if necessary summon emergency personnel.
- We handle the clean-up at our facility.

Handling all the details of a memorial service is a lot like hosting Thanks-

giving Dinner. The hosts rarely get to take part in the gathering with their guests as they are occupied with all the details. Our staff is trained to manage the details so you can spend your time with family and friends remembering your loved one.

Let us take care of the details so you can concentrate on honoring your loved one.

PREPLANNING

"How do you want to be remembered?" Planning a funeral, memorial service or celebration of life



involves hundreds of questions and decisions that require an immediate answer at the time of a loss.

Murdoch Funeral Homes & Cremation Services offers ADVANCED FUNERAL PLANNING.

Advanced Funeral Planning with Murdoch Funeral Homes allows individuals to record their wishes and information at

NO CHARGE.

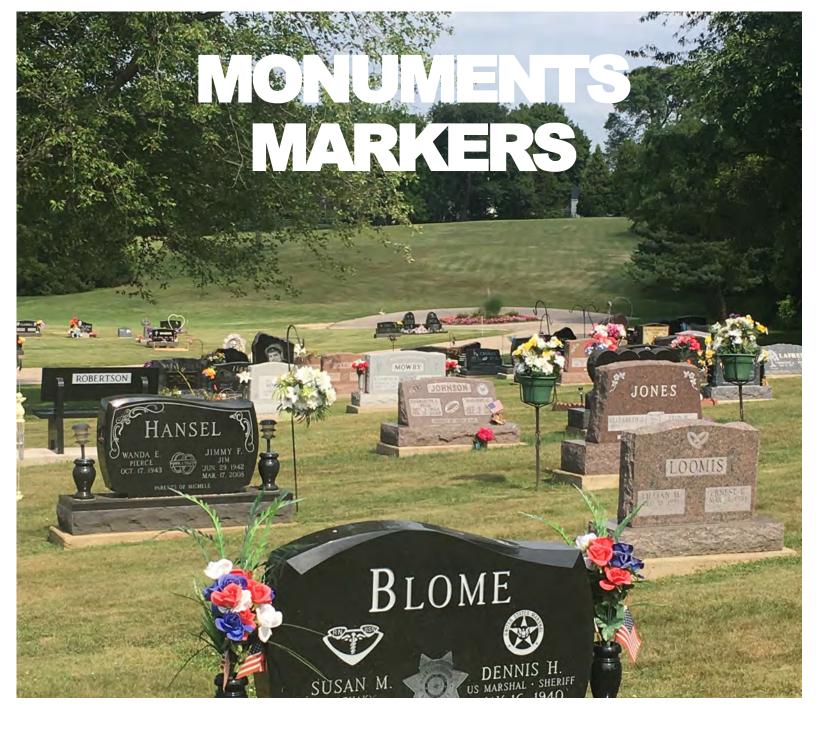
Options to fund funeral costs and lock costs in at today's prices are also available.

Preplanning today saves your family the stress of wondering if they are doing is what you would have wanted.

A Final Resting Place

Most families appreciate the beauty & peacefulness of a cemetery for the permanent placement of their loved one. Our Linwood Cemetery in Cedar Rapids is a serene location offering many options.

inwood Ceme

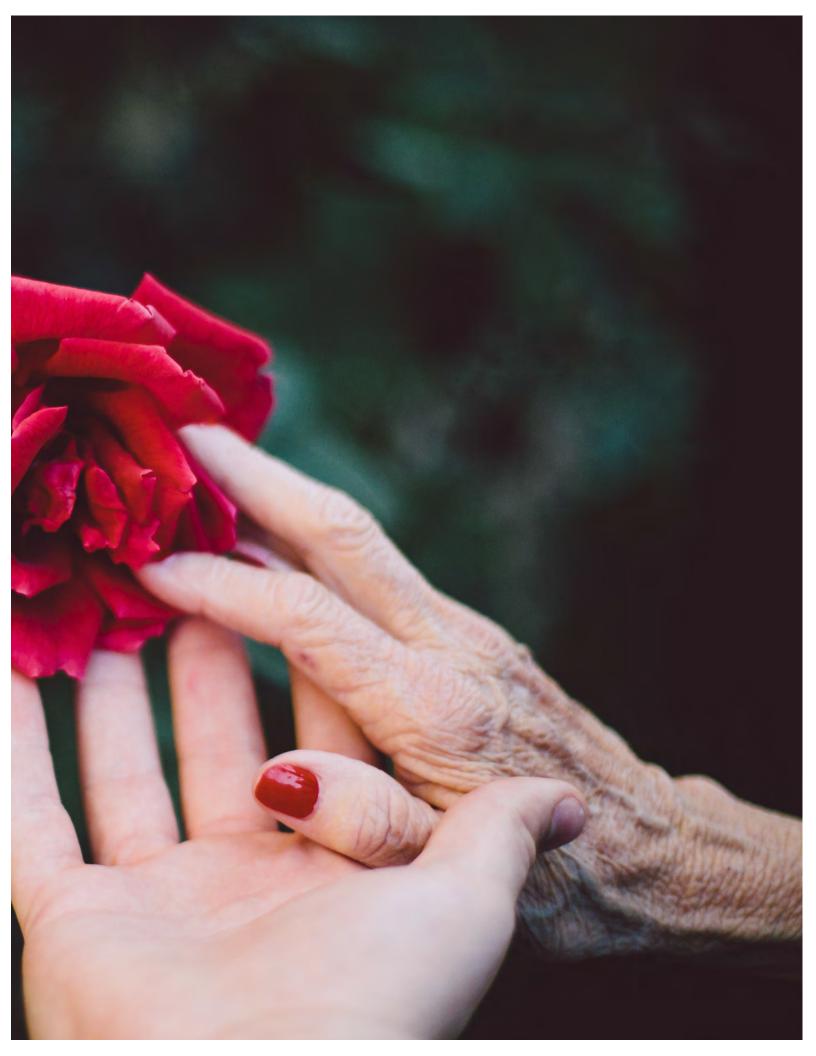


Let us help.....

We are here to help with all the details including offering permanent cemetery markers and monuments. Our monument specialists will explain all the options available in many price ranges. We offer both upright granite monuments as well as flat bronze and granite markers.

LINWOOD MONUMENT COMPANY

Cedar Rapids & Marion



SUPPORT

The bereaved need to be with people who understand the frustration and loneliness of losing a loved one and who can help them cope with the feelings of pain, anger or sadness. For a caring hand:

The Grief Journey

UnityPoint Hospice offers this 8-Week Adult Support Group open to the community. Call (319) 369-7744. to register.

Parents With Empty Arms

This group serves families grieving a pregnancy loss through miscarriage, stillborn or death of an infant. Monthly group meetings are on the third Monday of each month at 6:30 - 8 p.m. in the Formal Lounge in the Resource Center at Unity Point/St. Luke's Hospital. Preregistration is not necessary. For more information call (319) 369-7580.

Crisis Line

The Foundation 2 Crisis Line is also available 24 hours a day, seven days a week. A trained, compassionate listener will be happy to visit with you. The toll-free number is (800) 332-4224. The local Cedar Rapids area number is (319) 362-2174.

GriefShare

A non-denominational support group that features Biblical teaching on grief and recovery topics. Contact St. Mark's Lutheran Church, Cedar Rapids at (319) 447-0100 or New Covenant Bible Church at (319) 395-0021. For more information, go to www.griefshare.org or email GriefShare@faith-life.org.

LADOS

Life After the Death of a Spouse meets at 2 p.m. on the second Tuesday of each month. Contact Sandie Allen at (319) 393-3862 at St Mark's Lutheran Church, Cedar Rapids.

Pet Loss

Frey Animal Hospital and Critter Crusaders host a pet grief support group the third Thursday of each month at 6 p.m. Contact (319) 364-7149.

Mercy Medical Center-Cedar Rapids

ADULT SUPPORT GROUPS:

Groups are small and informal. We learn together about the experience of loss and to find comfort as we journey through grief.

- 1) Morning Comfort and Conversation
- 2) Evening Comfort and Conversation
- 3) "Mother Loss: Grieving Daughters" is a multisession support group for daughters who have

lost their mothers, offered several times a year. Contact The Mercy Bereavement Coordinator at (319) 398-6735.

Regional Medical Center-Manchester

Regional Medical Center in conjunction with Hospice of Comfort offers a free non-denominational Grief Support Group for anyone grieving the loss of a loved one, to help them in their healing process. Meetings are informal and confidential. The Grief Support Group meets the first Wednesday of each month at Regional Medical Center, Manchester. (563) 927-7303.

Suicide Survivors

Foundation 2 offers suicide survivors support groups for adults and adolescents. Call Foundation 2 for information at (319) 362-2174 or (800) 332-4224.

Camp Embracing Memories

Camp Embracing Memories is a unique overnight camp for children ages seven through 16. UnityPoint Hospice offer this *free* children's grief camp designed to help children and families effectively cope with the death of a loved one or friend in a safe, accepting environment. For more information call (319) 369-7580.

ONLINE RESOURCES:

www.murdochfuneralhome.com/grief-and-healing/ www.centerforloss.com www.caringinfo.org/GrievingALoss.html www.griefnet.org www.webhealing.com www.hellogrief.org



REFRESHMENTS

HELP CREATE A RELAXED ATMOSPHERE OF SHARING

Our staff can arrange all the food and beverages for your gathering, visitation, funeral lunch or dinner. Many families today even like to serve appetizers and beverages during the visitation or gathering. Breakfast is even available for families looking to gather prior to a service or gathering.



Murdoch Funeral Homes & Cremation Service 520 Wilson Avenue SW, Cedar Rapids, Iowa 52404 319-364-1549 3855 Katz Drive, Marion, Iowa 52302 319-377-1553 925 West Main Street, Manchester, Iowa 52057 563-927-2315 Center Point, Central City & Earlville, Iowa www.murdochfuneralhome.com

